**2 May 2025**

Dear Applicant,

Thank you for your interest in the post of **Young Person’s Community Engagement Worker**

In this pack you will find:

* Job Description
* Person Specification

On our website at [metrocharity.org.uk/jobs](https://metrocharity.org.uk/jobs/) you will find:

* Application Form
* Guidance Notes for Applicants
* Monitoring Form
* Our Equal Opportunities Policy Statement

Please note that **CVs will not be considered** as part of your application, we will be short-listing from fully filled out application forms only.

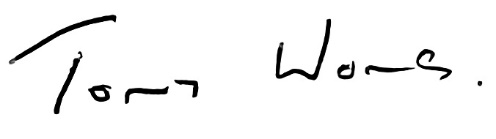
Your completed application form should be sent to arrive **no later than 9:00am on Monday 2nd June** by email to recruitment@metrocharity.org.uk. Please include your full name in the message subject line. Your email including attachments must not exceed 5MB in size. Please also complete the Equality and Diversity monitoring form which can be found on our website at the link above.

Interviews likely held over Zoom, will take place in the **week starting Monday 16th June.**

For further information regarding this post please contact **Dahlia Ghassan on 020 8305 5000 or by email dahlia.ghassan@metrocharity.org.uk**.

We look forward to hearing from you.

Best wishes



Tony Wong, CEO

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# Job description

## Key details

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| --- | --- |
| **Job title** | Young Person’s Community Engagement Worker |
| **Employment status** | Full-time |
| **Duration** | Permanent contract |
| **Salary/Wage** | £29,000 per annum |
| **Hours** | 35 hours a week, Monday – Friday with some occasional evening and weekend working |
| **Line manager** | SASH Partnership and Engagement Manager |
| **Coordinated by** | METRO SASH Care Coordination Team Manager |
| **Employer** | METRO Charity (The Metro Centre Ltd) |
| **Location** | This role involves regular outreach across three boroughs: Kensington and Chelsea, Hammersmith and Fulham, and Westminster. When not conducting outreach, the main office is located at 31 Wardour Street, Soho, W1D 6PT. There is an expectation to be delivering in outreach settings minimum of three days a week including evenings and some weekends. |
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## Job outline

This post will lead the community engagement work with young people across the three boroughs of Kensington and Chelsea, Hammersmith and Fulham, and Westminster. You will lead SASH’s young persons’ outreach and engagement, and provide information, advice and support to young people on issues related to sexual health and wellbeing as well as signposting to appropriate services. A key component of the role will be to engage young people in the programme in innovative and creative ways with an expectation to be delivering in outreach settings a minimum of three days a week.

In partnership with Turning Point, NAZ and London Friend, METRO delivers a new model of sexual health support throughout the three London boroughs of Hammersmith and Fulham, Kensington and Chelsea and Westminster. Turning Point is the lead partner for the contract and the staffing structure, and composition reflects a mixed leadership model, which is governed by a Partnership Board.

## Main tasks

1. Providing young people aged 14 to 24 and under with accurate and reliable information about sexual health via workshops, brief 1-to-1 work and community outreach
2. Educate young people in line with our Relationships and Sex Education (RSE) Programme topics of consent, boundaries, STIs, contraception, reproductive health, bodies and puberty, LGBTQ+ identity, online apps, pornography, self-esteem and healthy relationships.
3. Support the use and development of a survey tool to encourage people to consider their own sexual health and how to improve it.
4. Actively work towards increasing referrals into the SASH service.
5. Promote good team work and communication and work collaboratively as a team to achieve shared community engagement goals.
6. Provide brief information, advice and support to people about sexual health and wellbeing, identifying risky behaviours and refer people appropriately into sexual health services.
7. Deliver training for professionals on supporting young people’s RSE needs.
8. Actively challenge the stigma associated with sexual health to improve healthy conversations and increase access into services.
9. Activity will take place in a variety of community settings accessible to local young people and target populations, including young people with SEND and other vulnerable at-risk groups. Develop and maintain positive links and communication with referral agencies.
10. To host the young person’s drop-in service at local sexual health clinics.
11. Reach community groups who may not ordinarily engage with sexual health services through effective partnership working and marketing support.
12. Provide support and guidance to volunteers and peer mentors.
13. Be committed to continuing professional development, including opportunity to achieve RSE facilitator accreditation.
14. Attend the SASH focus groups and meetings and contribute to service development.
15. Work with other SASH members to develop a shared network of wellness-orientated resources and social activities that support positive change.
16. Undertake any other duties within your capabilities that are relevant to the job and reasonably requested of you by your manager.
17. Represent METRO at Multi- Disciplinary meetings including core group and conferences.

## Other duties

1. Adhere to METRO policies and procedures at all times.
2. In line with METRO’s policy on Information Governance (IG), confidentiality and data handling, you will be expected to undertake, pass and maintain the required IG modules as indicated by your line manager.
3. Ensure sensitive and confidential recording and handling of information in accordance with the Data Protection Act, GDPR regulations and METRO’s Information Governance policies.
4. In line with METRO’s policy on Safeguarding, you will be expected to undertake, pass and maintain the required Safeguarding Training modules as indicated by your line manager.
5. Attend regular supervision, and to undertake appropriate training as agreed. Maintain and update knowledge, skills and undertake continuing education in accordance with personal and service needs within a framework of a personal development plan.
6. Undertake any other appropriate duties as requested by your manager. If these duties are extensive and of a higher job description scale, the terms and conditions of the post may be varied in negotiation with your line manager.

# Person specification

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| Knowledge & Experience | Skills & Abilities | Essential  /Desirable | Application  /Interview |

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| --- | --- | --- | --- |
| Proven track record working successfully with young people, including in partnership with schools |  | Essential | AF & I |
| In depth knowledge and understanding of the diverse sexual health needs of young people, including information about STIs, contraception and reproductive health |  | Essential | AF & I |
| Understanding of successful community engagement approaches with young people |  | Essential | AF & I |
| Experience giving presentations in front of large groups or schools, or delivery group work |  | Essential | AF & I |
| Experience conducting psycho-social interventions for sexual health e.g. motivational interviewing |  | Desirable | AF & I |
| Has completed STIF (STI Foundation) training, RSE accreditation or equivalent qualification or willingness to study towards this. |  | Desirable | AF & I |
|  | Ability to work from a young person’s based community engagement approach, including demonstration of a sex positive attitude. | Essential | AF & I |
|  | Demonstrated experience and understanding of Safeguarding Children's and Vulnerable Adults and Child Protection. | Essential | AF & I |
|  | Ability to work in a way which empowers young people | Essential | AF & I |
|  | Ability to work supportively with colleagues | Essential | AF & I |
|  | Experience conducting young person’s interventions, providing tailored advice and signposting. | Essential | AF & I |
|  | IT and report writing skills | Essential | AF |
|  | Assessment and case management skills. | Desirable | AF & I |