

# **Volunteer Outreach Worker (Gay Men)**

Prevention and Testing Team Role Description

## **Overall Purpose of Role**

To help with improving the sexual health of men who have sex with men (MSM) in London through:

- identifying individuals from target group(s);
- distributing information and resources to individuals within different environments (commercial venues, events, etc...)
- promoting and recruiting men for HIV POCT testing
- · recording activity and results

### Reports to:

- Prevention Coordinator(s) (at respective agency);
- Prevention and Testing Coordinator (at METRO)

#### Works with:

- Staff Gay Men's Prevention Coordinators
- Other volunteer outreach workers
- Commercial venues which MSM frequent
- Gay, bisexual and other men who have sex with men (MSM)
- Other identified community groups and venues

**Location:** Working within agreed commercial and community venues and events across defined areas of London

**Hours:** Much of the work will be done outside "normal" office hours, including evenings and weekends.

**Required commitment:** The GMI Partnership and METRO expect a minimum monthly commitment of 7 hours, (usually 2 x 3.5 hour shifts, but this may vary) for a minimum of six (6) months once trained. Once a session is scheduled and agreed to, attendance is mandatory. **Unexcused absences without prior notice of 3 times will be grounds for dismissal as a volunteer.** 

## **Tasks and Activities**

### Identify and Engage with MSM needing support

- Understand the nature of and engage with the MSM community
- Understand healthy living options and behaviours for MSM
- Distributing information and resources appropriate for MSM
- Linking MSM with staff Outreach Coordinators

#### Work with teams

- Communicate clearly and openly with staff Prevention Coordinators and wider teams within agency and GMI Partnership
- Feed back to supervisor or lead staff outreach coordinator after each session and reflect on experiences

# Job Knowledge and Skills (some training provided)

- Understand the broad health and health service needs of MSM
- Understand the broad sexual health and sexual health service needs of MSM
- Understand how people can access other key services
- Ability to engage with individuals in a variety of social environments
- Know your own limits of skills, competences and responsibilities and work within them

#### **General Issues**

Comply with Health & Safety requirements relating to self and clients Comply with METRO and GMI Partnership policies and procedures, particularly but not exclusively Confidentiality, Lone working, Child and Vulnerable Adult Protection, Boundaries, Outreach Code of Conduct

Requirements	Essential	Desirable
Education/qualifications/experience		
No formal qualifications are needed		
Good knowledge of English	Essential	
Knowledge of one or more language(s) used by local MSM		Desirable
Experience of being active in a team or group		Desirable
Experience of working with MSM		Desirable
Knowledge of current issues relating to HIV prevention in London		Desirable
Knowledge (with training)		
Know about the things that make MSM healthy and unhealthy		Desirable
Know about MSM and their diverse communities		Desirable
Know about the broad health and health services needs of MSM		Desirable
Know about the broad sexual health and sexual health service needs of MSM		Desirable
Know own limits of skills, competences and responsibilities and work within them		Desirable
Skills and abilities		

Good communication skills, including being able to talk to people face to face, by themselves or in a group	Essential	
Ability to record information in clear accurate English	Essential	
Be good at listening to people and able to get on with different kinds of people	Essential	
Understand, respect, and maintain confidentiality	Essential	
Understand and work within appropriate boundaries	Essential	
Be respectful and value people regardless of background	Essential	
Be able to learn from your own experiences	Essential	
Able to identify risks and follow procedures	Essential	
Be willing to submit to a DBS (Disclosure and Barring Service) check, if applicable	Essential	