**Youth Volunteer**

Background

METRO delivers a range of services for young people across London and the South East. We run weekly youth groups for young people (aged up to 25 years old) who identify as lesbian, gay, bisexual, transgender, queer, or who may be questioning their sexuality or gender identify. These LGBTQ+ youth groups are delivered through a team of staff and volunteers. The groups are a safe space for young LGBTQ+ people to be themselves, meet other young LBTQ+ people, explore their feelings the the support of peers and group leaders, as well as learn important knowledge and skills.

METRO also holds events for young people throughout the year including attending Pride events over the summer.

Description of role

As a METRO Youth Volunteer, you would be an integral member of the youth team in supporting the lead and Support Workers in the delivery of our weekly groups. These are held in boroughs across London, and Medway in Kent.

Duties will include

* Setting up and clearing up the youth group space, and activities
* Welcoming young people
* Talking with young people
* Supporting the staff in facilitation of activities
* Support recording attendees of the group
* Supporting advertising and promotion of groups
* Supporting preparation and delivery of METRO youth events

The time required for this volunteering opportunity is

Approximately 3 hours per week, for youth groups which run 6-9pm each week. Groups are held in-person. You will receive training as part of this role on topics including safeguarding, confidentiality, Fraser Guidelines and techniques in delivering groups.

The following skills/experience are required for this opportunity

**Essential**

* Positive lesbian, gay, bisexual or transgender identity (Equality Act 2010 Schedule 9 Part 1)
* A thorough understanding of the issues facing LGBTQ+ young people
* Excellent listening skills
* Excellent communication skills
* Reliable and punctual

**Desirable**

* Experience of working with young people
* Experience of working in a diverse community
* Experience working in a team

Restrictions

All volunteers must be over 21 years of age

The volunteer recruitment and selection procedures used are:

* Application form
* Interview
* DBS checks
* References
* Induction
* Trial period

The following conditions apply to this opportunity

* Travel expenses are paid within Greater London, or the Medway area (depending on where the volunteer will work)
* Volunteers will receive a full induction on health and safety, confidentiality, diversity, and safeguarding provided
* Volunteers will be supported throughout their work with regular supervision with their line manager
* Volunteers are covered under METRO’s Employers Liability Insurance while representing METRO Charity on or off the premises
* Volunteers must complete additional training sessions on topics relevant to their work

Volunteers with Additional Support Needs

METRO is committed to equality of opportunity and diversity in those in the comm unity with Additional Support Needs such as learning difficulties, mental health issues, physical disability and long-term illnesses.

METRO understands that involving volunteers with Additional Support Needs is dependent on the level of support required and the organisation’s ability to meet these needs.